



COCO
TRAVEL BALI

SERVICE FOR BOOKING
TRAVELS, EXCURSIONS AND
TICKETS ON THE ISLAND OF BALI

Privacy Policy

Last Updated: January 01, 2024

This Privacy Policy provides a detailed description of our principles and procedures regarding the collection, use, and disclosure of your personal information when interacting with our service. It also informs you about your privacy rights and how laws ensure your protection. We use the personal data you provide to deliver and enhance our service. By using the service, you consent to the collection and use of information in accordance with our current Privacy Policy.

Definitions and Interpretation

Definitions:

Account means a unique account created for you to access our service or its components.

Affiliate means a legal entity controlled, controlling, or under common control with a third party. "Control" in this context means ownership of 50% or more of shares, participation interest, or other securities with voting rights in the election of directors or other governing bodies.

"Company" (or "We," "Us," or "Our") refers to PT COCO TRAVEL BALI located at Jalan Raya Anyar GG3 No.2, Kerobokan, Kec. Kuta Utara, Bali, 80361.

Cookies are small files placed on your computer, mobile device, or any other device by a website, containing information about your browsing history on that website.

Country refers to Indonesia.

Device means any device capable of accessing the service, such as a computer, mobile phone, or digital tablet.

Personal data includes any information related to an identified or identifiable individual.

Service refers to the website.

Service Provider means a physical or legal person processing data on behalf of the company.

"Third-Party Social Service" means any website or social network website through which a user can log in to use the service.

Usage Data refers to automatically collected data generated during the use of the service or from the service infrastructure itself (e.g., page visit duration).

Interpretation: Terms with the initial letter capitalized have meanings defined according to the following conditions. These definitions maintain the same meaning regardless of whether they are used in the singular or plural form.

Collection and Use of Your Personal Data

Types of Collected Data:

Personal Data: When using our service, we may request certain personal information from you, which may be used for your identification or communication. Personal information may include, but is not limited to:

Email address

First and last name

Phone number

Usage data

Usage Data: Usage data is automatically collected when using the service. This data may include information such as your device's IP address, browser type, browser version, pages visited on the service, the time and date of your visit, duration of stay on pages, unique device identifiers, and other diagnostic data.

When accessing the service from a mobile device, we also automatically collect certain information, including, but not limited to:

Type of mobile device used

Unique identifier of your mobile device

IP address of your mobile device

Your mobile operating system

Type of mobile internet browser you use

Unique device identifiers and other diagnostic data

We may also collect information that your browser sends each time you visit the service or access the service from a mobile device.

Information from Third-Party Social Networks: The company provides the opportunity to create an account and log in to use the service through the following third-party social network services:

Google

Facebook

Twitter

LinkedIn

If you choose to register through a third-party social service or grant us access to it, we may collect personal data already associated with your account on the third-party social network. This data may include your name, email address, actions, or contact list associated with that account.

You may also have the option to share additional information with the company through your account on the third-party social network. By choosing to provide such information and personal data during registration or at another time, you give the company consent for its use, transfer, and storage in accordance with this Privacy Policy.

Tracking Technologies and Cookie Files

We use cookie files and similar tracking technologies to monitor activities on our Service and store specific information. The tracking technologies employed include beacons, tags, and scripts that gather and track information to enhance and analyze our Service. These technologies include:

Cookies or Browser Cookies: Small files placed on your device. You can configure your browser to reject cookies or notify you about each cookie. However, refusing cookies may limit access to certain parts of our Service.

Web Beacons: Small electronic files, also known as transparent GIFs, pixel tags, or one-pixel GIFs, used to count users, page visits, and other website statistics. They may be present in sections of the Service and email communications.

Cookies can be "persistent" (remain after logging out) or "session" (deleted upon closing the browser). We use both session and persistent cookies for the following purposes:

Essential/Strictly Necessary Cookies: Session cookies necessary to provide services through the website, use its features, authenticate users, and prevent fraud.

Cookie Policy/Cookie Acceptance Notice: Persistent cookies defining user consent to the use of cookies on the website.

Functional Cookies: Persistent cookies enabling the preservation of your preferences (e.g., language settings) and providing a personalized experience.

For more detailed information on the cookies used and your settings, please refer to our Cookie Policy or the "Cookie" section in our Privacy Policy.

Use of Your Personal Data

The company may use your personal data for the following purposes:

Service Provision and Maintenance: Including monitoring the usage of our service.

Account Management: Managing your registration as a user of the service, providing access to features available to registered users.

Contract Performance: Developing, fulfilling, and concluding contracts, including transactions for products, services, or other goods.

Communication with You: Via email, phone, SMS, or other forms of electronic communication to inform you about products, services, security updates, and other service-related matters.

Providing News and Special Offers: Sending information about products, services, and events similar to those of your interest.

Handling Your Requests: Servicing and managing your inquiries.

Business Transfer: Assessing or conducting mergers, divestitures, restructurings, reorganizations, sales, or asset transfers, including the transfer of personal data in such events.

Other Purposes: Including data analysis, trend detection, assessment of advertising campaign effectiveness, and service improvement.

The company may disclose your personal data in the following cases:

Service Providers: For monitoring and analyzing service usage and communicating with you.

Business Transfer: In connection with mergers, asset sales, financing, or acquisition of business by another company.

Affiliated Entities: With our controlled or commonly controlled companies.

Business Partners: For the purpose of providing specific products, services, or promotional activities.

Other Users: In public areas of the service or when interacting with other users.

With Your Consent: When you consent to specific purposes of using personal data.

Storage of Your Personal Data:

The company will retain your personal data only for the time necessary to achieve the purposes described in this Privacy Policy. We will keep and use your personal data to the extent necessary to fulfill our legal obligations, resolve disputes, and comply with our legal agreements and policies, including cases where the law requires data retention.

The company will also store usage data for internal analysis. Usage data is typically kept for a shorter period, except when used for security enhancement, improving the functionality of our service, or when the law requires extended data retention.

Transfer of Your Personal Data:

Your data, including personal data, is processed in the operational offices of the company and other locations involved in information processing. This means that data may be transferred and stored on computers outside your state, province, country, or other governmental jurisdiction, where data protection laws may differ from those in your jurisdiction.

Your consent to our Privacy Policy, accompanying the provision of such information, implies your consent to such transfer. The company will take all reasonably necessary measures to ensure the security of your data in accordance with our Privacy Policy. No transfer of your personal data will occur to an organization or a country without appropriate control measures, including the security of your data and other personal information.

Deletion of Your Personal Data:

You have the right to delete or request assistance in deleting personal data we have collected about you. Our service provides you with the option to delete specific information about you from the system. You can update, modify, or delete your information at any time by logging into your account (if you have one) and visiting the account settings section, where you can manage your personal information. Additionally, if you have questions or need further assistance, you can contact us to request access, correction, or deletion of any personal information provided by you.

It is important to note that in certain cases, we may be required to retain certain information in accordance with legal obligations or legal grounds.

Disclosure of Your Personal Data:

Business Operations: In the event of the company's involvement in mergers, acquisitions, or asset sales, your personal data may be transferred to a third party. Before your personal data is transferred and becomes subject to another privacy policy, we will notify you.

Law Enforcement: Under certain circumstances, the company may be required to disclose your personal data in response to valid requests from law enforcement authorities (e.g., court orders or requests from government agencies). We commit to notifying you of such requests unless prohibited by law.

Other Legal Requirements: The company may disclose your personal data when deemed necessary for:

Fulfilling legal obligations.

Protecting and defending the rights and property of the company.

Preventing or investigating potential violations related to the use of the service.

Protecting the personal safety of service users or the public.

Protecting against legal liability.

We strive to comply with all applicable privacy laws and regulations when disclosing your personal data in such situations.

Security of Your Personal Data:

The security of your personal information is of high priority for us; however, it is important to remember that no method of data transmission over the internet or electronic storage method can guarantee absolute security. While we apply all commercially acceptable means to protect your data, we cannot guarantee its complete security.

Children's Privacy:

Our service is not intended for individuals under the age of 13, and we knowingly do not collect personal information from such individuals. If you are a parent or guardian and discover that your child has provided us with their personal information, please contact us. In the event of discovering the collection of personal data from individuals under 13 without parental consent verification, we will promptly take steps to remove this information from our servers.

If the collection and use of information require parental consent in accordance with the laws of your country, we may request parental consent before collecting and using such information.

Links to Other Websites:

Our service may contain links to third-party websites not operated by us. Clicking on a third-party link will take you to a third-party website. We recommend reviewing the privacy policy of each visited site.

We do not control and are not responsible for the content, privacy policy, or practices of third-party websites or services.

Changes to Our Privacy Policy:

We may periodically update our Privacy Policy. Any changes will be posted on this page, and we will notify you of them. We recommend checking this policy periodically for possible changes.

Contact Us:

For any questions regarding our Privacy Policy, you can contact us via email at cocotravelbali@gmail.com.